



Platform for Secure Workforce Management

How we ensure data privacy & security

OUR MISSION

To empower enterprises to achieve their full potential by providing the tools to track goals, feedback, & data. In order to work with some of the world's largest organizations, Synergo is committed to having the necessary security and technology in place.

Security and privacy, uptime availability, performance, and backups are our highest priority.

Safeguards

Examples on how we protect our environment & privacy of our customers

Safeguards

Secure Access & Encryption

Globally Recognized Service Providers

Fast & Reliable Performance

Backup & Data Recovery



Secure Access, Authentication & Persistence

All data access to Synergo is via **HTTPS** (SSL/TLS channel with 256-bit encryption).

We also support **Single Sign-On (SSO)** authentication standards to help enterprises experience a smooth interoperability with existing authentication services.

Data is encrypted in transit and at rest.

Safeguards

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Globally Recognized Service Providers

Fast & Reliable
Performance

Backup & Data
Recovery



Globally Recognized Service Providers

Synergo only engages with enterprise-grade infrastructure and cloud storage providers such as **Amazon Web Services & Alibaba Cloud** that meet industry best practices, guarantees at least **99.9% uptime** and are **compliant with the highest security standards**.

Data is stored & served from facilities that are accredited under the highest privacy and security certifications, namely:

- **ISO 27001** – Security Management Control
- **ISO 27017** – Cloud Security Specific Control
- **ISO 27018** – Personal Data Protection
- **AICPA SOC 2** – Security, Availability & Confidentiality Report
- **MTCS Tier 3 (Singapore)** – Highest tier cloud security standard

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Fast & Reliable Performance

We understand that people hate waiting, that's why we ensure our application loads fast.

Synergo engages with **Cloudflare**, a global leader in content delivery, to enable a global load balanced content delivery network (CDN), combined with **Argo smart routing load balancing** and **in-app performance optimization** to reduce visitor latency by more than 200%.

We automatically distribute incoming application traffic using **Elastic Load Balancing (ELB)** to ensure that the experience remains the same, whether Synergo is being accessed by 1 user or by 1 million users simultaneously.

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**Backup & Data
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Backup & Data Recovery

Say goodbye to lost data – our **automated backup runs every hour** to ensure that no action goes unnoticed and unrecorded, and are stored in **multi-region backup centers** to mitigate data loss risk due to natural disasters in a single area.

Data recovery from those backups are made available upon request.

Organizations can now stop worrying about data loss issues and focus on achieving more goals.

Synergo Technologies is pioneering solutions to help organizations realize the potential of the modern workforce.

The Synergo Performance Platform is designed to enable thorough KPI management, learning & development that is fundamental to the growth of employees & organizations.

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